

Ivory Egg UK Limited
Unit 12 Broadbridge Business Centre
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Ivory Egg Returns Form		Date:
* = Required Field		
Company Name*:	Requested by*:	
Ivory Egg Staff Member spoken to:	Contact Phone Number*:	
Ivory Egg Original Order Ref*:	Ivory Egg Warranty Order Ref*: (if replacement sent)	
Your Purchase Order Ref:	Your Project Ref:	

SKU/Part Number*	Qty*	Faulty* Yes/No	If Yes - Fault description* If No - Reason for return*

Returns Policy: When returning faulty goods please include a detailed fault description, without this we cannot accept the goods back. If goods are not faulty they must be returned as new and unopened, otherwise we may return the goods to you. If the goods have been purchased between 1-6 months previously we will apply a restocking charge of 25%. If they are over 6 months then we will not accept the goods back. Once the goods are accepted here, they will be inspected and a credit note will be issued within 7 working days.	
IER Number*:	*This will be issued when this form is completed and sent back to us. Please write the IER number here, and include this form in the box with the return